



Vanpool Participant Contact Information

General Vanpool Inquires

Office: 801-287-3826	Rideshare email: utarideshare@rideuta.com
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Vanpool Support Specialists

Lorianne Coca Office: 801-287-2063 lcoca@rideuta.com	Shannon Henson Office: 801-287-2132 shenson@rideuta.com
• Rider Roster Updates • Submittal of Driving Records • Update/Request Customer Account Information • Procedure Inquiries and Customer Support • Monthly Ridership Reporting	

Rideshare Product Representatives

Luwanna Fitzgerald Office: 801-287-5358 lfitzgerald@rideuta.com	Nanette Wilson Office: 801-287-2075 nwilson@rideuta.com
• Carpool and Vanpool Matching • Rider Roster Updates • Update/Request Customer Account Information • Submittal of Driving Records • Procedure Inquiries and Customer Support	

Vanpool Fleet Maintenance Supervisor

Matt Harrison Office: 801-287-5325 Cell: 801-512-5665 mharrison@rideuta.com	• Report Incidents or Accidents • Maintenance Inquiries • After-Hours Maintenance Support • Pre-Authorization for Service
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Vanpool Maintenance Specialist

Kevin Porter Office: 801-287-5326 Cell: 801-808-9720 kevin.porter@rideutacom	• Maintenance Inquiries • Safety and Inspection Information • Pre-authorization for Service
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Accountant-Rideshare

Lani Laumua Office: 801-287-2271 Fax: 801-287-5031 llaumua@rideuta.com or vanpoolbilling@rideuta.com	• Account Balance Inquiries • Billing Address Changes • Gas Card Inquiries
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Additional Vanpool Resources

Customer Complaints: 888-RIDEUTA (743-3882) Transit Public Safety: 801-287-EYES (287-3937)	rideuta.com rideuta.com/rideshare utarideshare.com
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